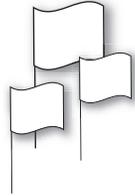


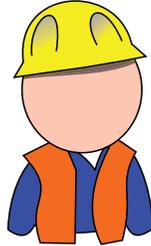


# 811 PROCESS

Easily access PRS with the **Sunshine 811 App. Text APP to 345345** Then download.



**1** Excavation is planned. White lining your proposed dig site with white paint, flags or stakes is recommended, but required when a utility cannot understand the locate description.



**2** Contact Sunshine 811 at 811 or sunshine 811.com to request a ticket. A ticket is valid 30 calendar days.



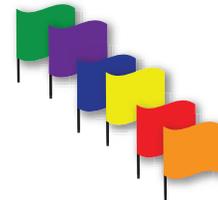
**3** Wait the required time (2 full business days for regular dig sites and 10 full business days when digging underwater) for utilities to clear or mark the dig site. The wait time does not include weekends and holidays.



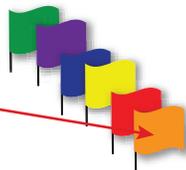
**6** Check the Positive Response System (PRS) throughout the required timeframe to follow each member's progress. This also gives you time to respond to any instructions before the required wait time expires.



**5** Each utility responds to your ticket using a PRS code that indicates Clear or No Conflict, Marked, Unmarked. Both Marked and Unmarked codes may have instructions requiring your response.



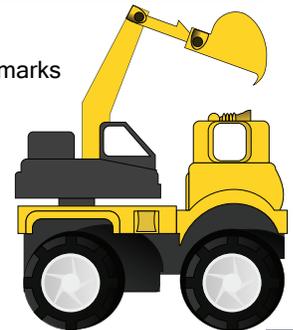
**4** Utilities send their locate technicians to mark underground facilities within the required time. Sunshine 811 does NOT mark underground facilities.



**7** All utilities have responded. You did what the utility asked you to do. Now, you can proceed to the site. But before you put a shovel in the ground, view the PRS summary again on the Sunshine 811 app. Compare the marks you see at the dig site to the PRS codes. If they don't match, contact the utility for clarification.

Note: When a utility doesn't respond, s.556.105(6)(a), F.S., allows you to proceed, but requires reasonable care and the use of detection equipment or other acceptable means to locate unmarked underground facilities.

**8** Once it's safe to dig, remember the marks are approximate and you must dig carefully near them. The underground facility's tolerance zone is 24 inches from the outer edges of a buried facility. Protect the locate marks throughout the project and request another ticket if the marks become faded or destroyed.



Utility company locating and marking practices vary. Most cities, counties and utility companies do not locate private facilities. These may include water and sewer lines from the meter to the house, and lines such as electric to a shed, irrigation systems, landscape lighting, etc. There is no law requiring you to hire a private locating company, but you are responsible for those lines when you dig. If you wish to hire a private locating company, there are many throughout the state. We have some listed in the Locating category on our Associate Membership page at sunshine811.com. Sunshine 811 does not endorse any associate members listed on its page.